#### Oracle<sup>®</sup> Hospitality Cruise AffairWhere Release Notes Release 2.2.5 E86007-01

April 2017



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### Preface

AffairWhere is a system specifically designed to manage the function space and banquet events for a cruise line. The system can run as a stand-alone application receiving group and delegate information directly from a cruise line's reservation system, or it can use data from an existing SilverWhere database.

The system can process both shore side and shipboard. Shore side, the system would be used by the Group Reservations agents to book group events and prepare contracts. Shipboard, the system allows the crew to manage the shipboard function space and to create Banquet Event Orders for the fulfillment of the events.

#### Purpose

These Release Notes provide a brief overview of additions, enhancements and corrections implemented in this AffairWhere release.

#### Audience

This document is intended for the technical specialist, support teams and related personals.

### **Customer Support**

To contact Oracle Customer Support, access My Oracle Support at the following URL: https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

#### Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at http://docs.oracle.com

### **Revision History**

Date	Description of Change
April 2017	Initial publication.

# Features and Updates

This following is a list of the features and updates contained in this release:

• Security Compliance met as per Oracle Standards.

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- Bug fixes in application raised by various customers.
- File Transfer Protocol (FTP) Feature enhanced and made more secured.

# 2 System Requirements, Supported Systems and Compatibility

This chapter describes the Enterprise server operating systems, databases and devices supported with AffairWhere:

Supported Enterprise Server Technology:

AffairWhere supports the following operating systems:

- Microsoft Windows based Operating Systems
- Microsoft Windows Server 2008 R2
- Microsoft Windows Server 2012 R2

Note: Only to be installed on Microsoft Windows 32 bit Machines.

AffairWhere supports the following databases:

• Oracle/SQL server

# 3 Installation and Upgrade

### Installation

You can now install AffairWhere. For further reference, please follow *Oracle Hospitality Cruise AffairWhere Installation Guide.* 

### Upgrade

To upgrade, perform an uninstall and then install the latest version of AffairWhere.

### 4 Resolved Issues

Module	Key	BugID Number	Description
AffairWhere	HCAW-11	24771699	Booking number will be max 8 character and group id will be min 8 and max 10 however it is controlled by two parameter. 1. Booking_id_length 8 2. Group_id_length 8/10.
AffairWhere	HCAW-36	24771669	Deleted location will not be available on function space and in event form drop down for all users. Admin users can view these locations if they check PARAM DELETED LOCATIONS By default it is set to 5 threads per ship and can be changed from Settings – Threads/Ship value.
AffairWhere	HCAW-32	24771783	Additional setup time has been added to events with existing setup time, if item is added after approval.
AffairWhere	HCAW-33	24771827	Required changes have been made in Import process. We created an EVENT with LOCATION for APPROVAL and ITEMS for APPROVAL on SHORE SIDE. This data get send to SHIP due to the EXPORT. The data arrived on the SHIP and get inserted correct due to the IMPORT. NOW we CANCEL the EVENT on SHORE and same time we APPROVE the LOCATION on SHIP. DATA from SHORE (CANCELLED) get transferred to the SHIP due to the EXPORT and get imported after the APPROVED record get already exported and sent to the SHORE DATA from SHIP (APPROVED record get already exported and sent to the SHORE DATA from SHIP (APPROVED) get transferred to the SHORE due to the IMPORT and overwrites the (CANCELLED) entries. NOW Data on SHORE is approved due to the data from SHIP, this data get sent to SHIP AGAIN and will override the DATA on SHIP and sent back to SHORE. The result is, that the SHIP self-approved the DATA, due to the IMPORT to compare if the data is owned by SHORE, then skip the IMPORT of the record when DATA on SHORE is CANCELLED or DECLINED.

#### Table 1 - AffairWhere 2.2.5 Resolved Issues

Module	Key	BugID Number	Description
		Number	Changes are done as follow: 1. IF Data is owned by SHORE and we want to IMPORT into SHORE (validate IMPORT record DATE_UPDATED with existing record DATE_UPDATED with GETDATE() and CRUISE DAYS OUT VALUE ) IF (IMPORT DATA) DATE_UPDATED <= SHORE SIDE DATA DATE_UPDATED AND GETDATE() + CRUISE DAYS OUT VALUE IS NOT BETWEEN CRUISE.EMBARK AND CRUISE.DEBARK AND STATUS IN SHORE SIDE DATA IS = 'X' THEN SKIP INSERT FOR RECORD 2. IF Data is owned by SHIP and we want to IMPORT into SHORE (validate IMPORT record DATE_UPDATED with existing record DATE_UPDATED with GETDATE() and CRUISE DAYS OUT VALUE )
			IF (IMPORT DATA) DATE_UPDATED >= SHORE SIDE DATA DATE_UPDATED AND GETDATE() + CRUISE DAYS OUT VALUE IS BETWEEN CRUISE.EMBARK AND CRUISE.DEBARK AND STATUS IN SHORE SIDE DATA IS <> 'X' THEN IMPORT DATA
AffairWhere	HCAW-7	24771696	History entries inconsistency was observed in case of packages, which has been rectified and also Instead of item id, item name will be displayed in all history entries.
AffairWhere	HCAW-28	24771843	The database will also capture the Package status in Event Item table and accordingly status will be displayed in User Interface(UI).
AffairWhere	HCAW-13	24771782	AffairWhere approval process does not change the approved event which requires additional setup or breakdown time into pending approval along with location and items.
AffairWhere	HCAW8	24771698	In Function Book select Edit Event, Open any event in edit mode and then change the date to a date outside of the group's cruise. (Ex. AL 11/18 sail date). Change an event to 11/26. 11/26 is not within the date. An error message appears notifying the user that the chosen event date is not lying in the embark/disembark date range of the group and the user need to select a date within the range of the cruise of the group. The Group and date will remain unchanged.